



## **CALL FOR EXPRESSION OF INTEREST 2021**

### **PROVISION OF MEDICAL INSURANCE SERVICES**

#### **1.0 BACKGROUND**

I Choose Life - Africa (ICL) is one of the leading Non-Governmental Organizations that has greatly contributed to socio-economic development among different segments of the population across communities in Kenya since 2004. ICL has programs around four pillars namely Jiimarishie (Health), Jiinue (Economic Empowerment), Jielimishe (Education), Jiongoze (leadership and Governance). The programs are anchored in over 234 learning institutions (Primary, Secondary and tertiary institutions) across 23 Counties in Kenya that reach over 1 Million youth annually. ICL's work is guided by Vision 2030, whose objectives it seeks to cascade to Counties, sub counties, wards, organized groups and households. In effect, ICL works closely with the Government through relevant line ministries that include Health, Education, Agriculture and Youth and Gender Affairs. The organization also engages universities, local partners and other stakeholders in a model known as the Quadra Helix.

**ICL's Vision Statement:** Healthy Africa, Empowered People!

**ICL's Mission Statement:** To improve the life opportunities of youth aged 10-24 through strategic empowerment for sustainable development.

#### **2.0 OVERALL PURPOSE**

I Choose Life - Africa is seeking to engage a Service Provider to provide Medical Health Insurance Cover for our staff for the period starting from **1<sup>st</sup> July 2021** to **31<sup>st</sup> June 2022**.

#### **3.0 SCOPE OF WORK**

Specifically, the service provider will provide:

- 3.1** Medical cover inpatient options
- 3.2** Medical cover outpatient options
- 3.3** Medical cover, optional/additional benefits cover- Maternity, dental, optical and immunizations
- 3.4** Underwriting services including preparing medical cards.
- 3.5** Claims reimbursements.
- 3.6** Provide utilization reports monthly or as agreed upon.
- 3.7** On call support to staff in the event of an emergency
- 3.8** Hold Quarterly member education and sensitization sessions for staff.

#### **4.0 KEY DELIVERABLES**

The key outputs include: -

- 4.1 Medical cover for staff and their dependents to a maximum of Member (M+5) as outlined in the **appendix 1**
- 4.2 Provide additional/optional benefits to staff including but not limited to inbuilt.
  - o Maternity cover,
  - o Optical,
  - o Dental,
  - o Last respect, among others (please specify)
- 4.3 Sensitize ICL staff on the insurance medical scheme within the first quarter.
- 4.4 Detailed process of claim reimbursements
- 4.5 Detailed process of preparing medical cards for staff and beneficiaries.
- 4.6 Provide monthly reports on medical utilization.
- 4.7 Provide comprehensive coverage of hospitals and doctors across the country.

#### **5.0 EOI PROPOSAL**

Agencies/service providers interested in tendering for the I Choose Life – Africa Medical Insurance Cover should prepare a detailed Expression of Interest and submit with the following information:

- 5.1 Short summary of individual/agency including years of experience.
- 5.2 Legal status and accompanying copy documents
- 5.3 Submit a quotation for inpatient.
- 5.4 Submit a quotation for outpatient.
- 5.5 Submit a quotation for additional benefits.
- 5.6 Names and contact details of 2 account managers.
- 5.7 Contact details of 2 references related to similar work.

#### **6.0 TIMEFRAME**

The contract will run from **1<sup>st</sup> July 2021 to 30<sup>th</sup> June 2022.**

#### **7.0 DATE OF SUBMISSION**

The proposal should be submitted on or before **21<sup>st</sup> May 2021 at 5.00 pm via email to** Email:

[cmuroki@ichooselife.or.ke](mailto:cmuroki@ichooselife.or.ke) and Cc: [nokwero@ichooselife.or.ke](mailto:nokwero@ichooselife.or.ke). Tel: (020) 444 2931 or 0722 255 822

Appendix 1: Additional Information

Family Size	No. of Staff	Inpatient Options			Outpatient Options			Other Benefits, Please specify if inbuilt or separate Cost				
		Ksh.	Ksh.	Ksh.	Ksh.	Ksh.	Ksh.	Maternity	Dental	Optical	Last Expense	Group Excess of Loss
		500,000	750,000	1,000,000	75,000	100,000	150,000	Minimum 100K	Minimum 15K	Minimum 15k	Minimum 30 K	Minimum 500K
M	16											
M+1	4											
M+2	10											
M+3	8											
M+4	3											
M+5	1											
<b>Total</b>	<b>107 lives</b>											

1. The above benefits are per family
2. The minimum coverage for Chronic and Pre-existing conditions to be 500,000 per family, In patient and,
3. Full Benefit for Outpatient